

# Item 2: Winter Pressures

North Somerset Health Overview & Scrutiny Panel  
13<sup>th</sup> October 2022

# Context

- NHS England have released to the Integrated Care Board an additional £14.2 M of revenue and budget 4.539M of capital to deliver capacity increases over winter. This is in line with our July 22 planning submission
- Avon and Wiltshire Mental Health Partnership have identified additional schemes which will support urgent care flow and will have an indirect benefit to general and acute bed and bed equivalent
- The Winter Assurance Framework and its supporting metrics will be monitored weekly at ICS level to support delivery of the actions

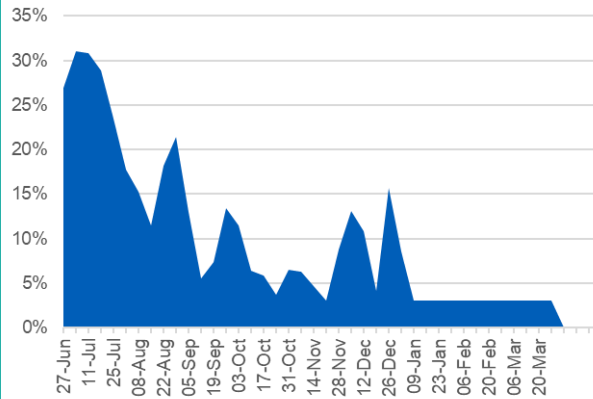
# National priorities

- 1) 111 call abandonment.
- 2) Mean 999 call answering times.
- 3) Category 2 ambulance response times.
- 4) Average hours lost to ambulance handover delays per day.
- 5) Adult general and acute type 1 bed occupancy (adjusted for void beds).
- 6) Percentage of beds occupied by patients who no longer meet the criteria to reside.

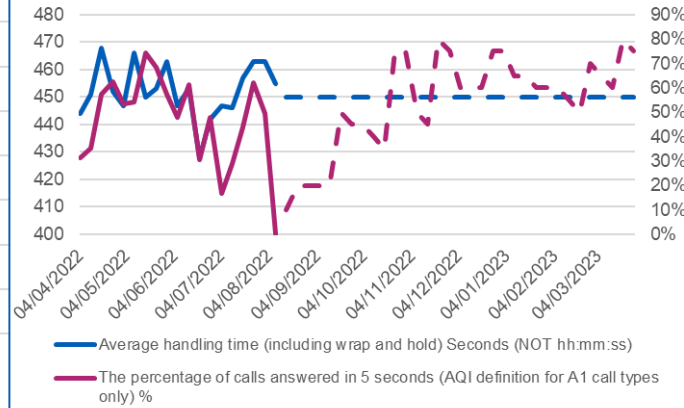
# Forecasts for the 'winter six' metrics

NCTR trajectory in development

BNSSG 111 - Projected Abandoned %



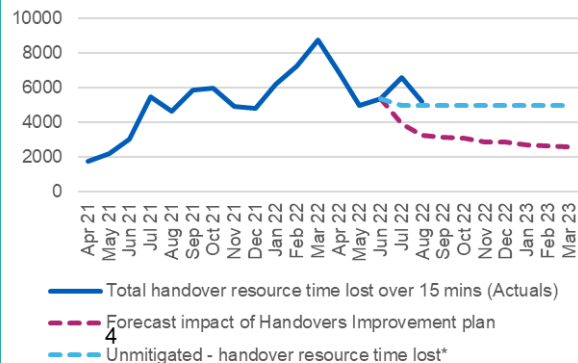
SW-wide mean 999 total call handling time



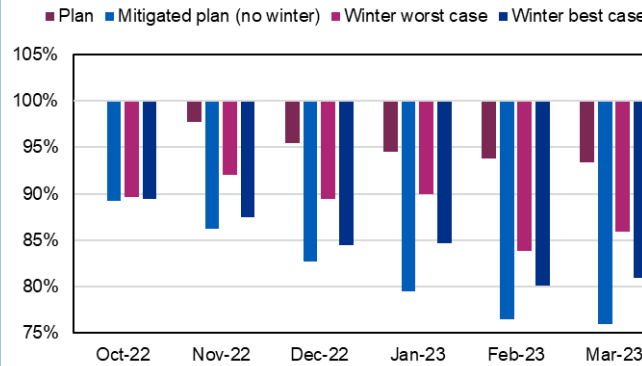
BNSSG Category 2 ambulance response times

Reporting Area - BNSSG	C2	
	Mean	90th
Q2	0:36:03	1:17:58
Q3	0:26:06	0:53:50
Q4	0:23:44	0:48:13

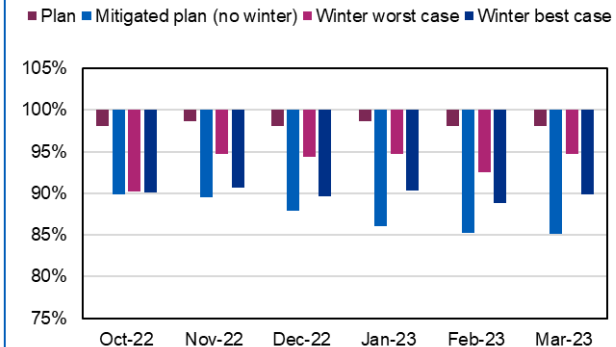
BNSSG ambulance handover delays forecast



NBT - G&A bed occupancy forecast



UHBW - G&A bed occupancy forecast



# Initial Content of the winter plan

Ref.	Content	Key contributing plan	Responsible group	Programme Director
<b>Winter performance trajectories and associated plans</b>				
P1	111 call abandonment.	Sevenside/ PPG RAP	Sevenside ICQPM	Deb Lowndes
P2	Mean 999 call answering times.	SWAST EOC plan	SWAST AJCC	Jess Cunningham
P3	Category 2 ambulance response times.	<i>As P4 below</i>	<i>As P4 below</i>	<i>As P4 below</i>
P4	Average hours lost to ambulance handover delays per day	BNSSG Handovers Improvement Plan	BNSSG Handovers Improvement Group	Greg Penlington
P5	Adult general and acute type 1 bed occupancy (adjusted for void beds).	100 day challenge plan	Enabling Discharge	Lucy Parsons & Rob Presland
P6	Percentage of beds occupied by patients who no longer meet the criteria to reside.	D2A Business Case	D2A Board	Rosanna James
<b>Winter schemes - within operational plan: to include beds delivered and financial tracking</b>				
B1	D2A - community beds (142)		<i>As P6 above</i>	<i>As P6 above</i>
B2	Virtual wards		HT@H Planning Group	Rebecca Dunn
B3	Acute flow initiatives		<i>As P5 above</i>	<i>As P5 above</i>
B4	UHBW - SDEC expansion		TBD by respective DCOO	Lucy Parsons
B5	NBT additional ward L6		TBD by respective DCOO	Rob Presland
B6	NBT - SDEC expansion		TBD by respective DCOO	Rob Presland
B7	Integrated MH Emergency Service		MH WSOG	Sarah Branton
B8	D2A business case delivery (132)		<i>As P6 above</i>	<i>As P6 above</i>
B9	Stroke programme delivery		Stroke Programme Board	Rebecca Dunn
<b>Wider winter schemes</b>				
S1	OPEL 4+ action card incl. IPC		Winter Delivery Group	Greg Penlington
S2	CYP winter plan		CYP Urgent Care Group	Laura Westaway
S3	Primary care winter plan		GPCB Urgent Care Network	Jim Hodgson
S4	MH winter plan incl CAMHS		MH WSOG	Sarah Branton
S5	Immunisations plan		TBC	Debbie Campbell
S6	Adult social care plans		Commissioning Arrangements	Julie Kell
S7	Elective Recovery Plan		Elective Recovery Operational Group	Caroline Dawe
S8	Winter comms plan		Strategic Communications Group	Dom Moody
S9	Flu plan		BNSSG Flu Planning Group	Debbie Campbell
S10	System UEC transformation plans		UECC Steering Group	Kate Lavington
S11	Community pharmacy		ICB Meds Op Team	Debbie Campbell