

Bristol, North Somerset and South Gloucestershire Integrated Care Board

# **Item 2: Winter Pressures**

North Somerset Health Overview & Scrutiny Panel 13<sup>th</sup> October 2022

Colin Bradbury Director of Strategy, Partnerships & Performance



- NHS England have released to the Integrated Care Board an additional £14.2 M of revenue and budget 4.539M of capital to deliver capacity increases over winter. This is in line with our July 22 planning submission
- Avon and Wiltshire Mental Health Partnership have identified additional schemes which will support urgent care flow and will have an indirect benefit to general and acute bed and bed equivalent
- The Winter Assurance Framework and its supporting metrics will be monitored weekly at ICS level to support delivery of the actions

# **National priorities**

- 1) 111 call abandonment.
- 2) Mean 999 call answering times.
- 3) Category 2 ambulance response times.
- 4) Average hours lost to ambulance handover delays per day.
- 5) Adult general and acute type 1 bed occupancy (adjusted for void beds).
- 6) Percentage of beds occupied by patients who no longer meet the criteria to reside.

### Forecasts for the 'winter six' metrics

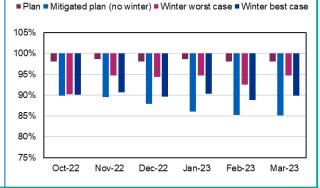
SW-wide mean 999 total call handling time BNSSG 111 - Projected Abandoned % 480 35% 470 30% 460 450 25% 440 430 20% 420 15% 410 400 10% 04/04/2022 0410712022 04/08/2022 04/09/2022 04/10/2022 04/11/2022 041222022 04/05/2022 04/06/2022 5% 0% Average handling time (including wrap and hold) Seconds (NOT hh:mm:ss) 27-Jun 11-Jul 25-Jul 08-Aug 08-Aug 05-Sep 19-Sep 19-Sep 03-Oct 23-Jan 06-Feb 20-Feb 06-Mar 20-Mar 17-Oc 31-Oc 4-Nov 28-Nov 12-Dei 26-Dei 09-Jar The percentage of calls answered in 5 seconds (AQI definition for A1 call types only)% BNSSG ambulance handover delays NBT - G&A bed occupancy forecast forecast 10000 105% 8000 100% 6000 4000 95% 2000 90% 0 Apr 21 Jun 21 Jun 21 Jun 21 Jun 22 Jun 22 Jun 22 Jun 22 Jun 22 Dec 22 Dec 22 Dec 22 Mar 23 Mar 22 Mar 23 Ma 85% 80% Total handover resource time lost over 15 mins (Actuals) 75% Forecast impact of Handovers Improvement plan Oct-22 Nov-22 Dec-22 --- Unmitigated - handover resource time lost\*

#### NCTR trajectory in development

times							
Reporting Area -	C2						
BNSSG	Mean	90th					
Q2	0:36:03	1:17:58					
Q3	0:26:06	0:53:50					
Q4	0:23:44	0:48:13					

BNSSG Category 2 ambulance response

UHBW - G&A bed occupancy forecast



90%

80% 70%

60%

50%

40%

30%

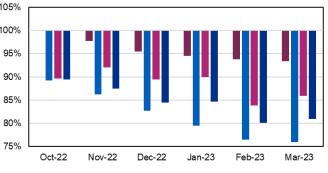
20%

10%

0%

Plan Mitigated plan (no winter) Winter worst case Winter best case

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### Shaping better health

## **Initial Content of the winter plan**

Ref.	Content	Key contributing plan	Responsible group	Programme Director
	Winter performance trajectories and associated plans			
P1	111 call abandonment.	Severnside/ PPG RAP	Severnside ICQPM	Deb Lowndes
P2	Mean 999 call answering times.	SWAST EOC plan	SWASTAJCC	Jess Cunningham
P3	Category 2 ambulance response times.	As P4 below	As P4 below	As P4 below
P4	Average hours lost to ambulance handover delays per day	BNSSG Handovers Improvement Plan	BNSSG Handovers Improvement Group	Greg Penlington
P5	Adult general and acute type 1 bed occupancy (adjusted for void beds).	100 day challenge plan	Enabling Discharge	Lucy Parsons & Rob Presland
P6	Percentage of beds occupied by patients who no longer meet the criteria to reside	D2A Business Case	D2A Board	Rosanna James
	Winter schemes - within operational plan:			
	to include beds delivered and financial tracking			
B1	D2A - community beds (142)		As P6 above	As P6 above
B2	Virtual wards		<u>HT@H Planning Group</u>	Rebecca Dunn
B3	Acute flow initiatives		As P5 above	As P5 above
B4	UHBW - SDEC expansion		TBD by respective DCOO	Lucy Parsons
B5	NBT additional ward L6		TBD by respective DCOO	Rob Presland
B6	NBT - SDEC expansion		TBD by respective DCOO	Rob Presland
B7	Integrated MH Emergency Service		MH WSOG	Sarah Branton
B8	D2A business case delivery (132)		As P6 above	As P6 above
B9	Stroke programme delivery		Stroke Programme Board	Rebecca Dunn
	Wider winter schemes			
S1	OPEL 4+ action card incl. IPC		Winter Delivery Group	Greg Penlington
S2	CYP winter plan		CYP Urgent Care Group	Laura Westaway
S3	Primary care winter plan		GPCB Urgent Care Network	Jim Hodgson
S4	MH winter plan incl CAMHS		MH WSOG	Sarah Branton
S5	Immunisations plan		TBC	Debbie Campbell
S6	Adult social care plans		Commissioning Arrangements	Julie Kell
S7	Elective Recovery Plan		Elective Recovery Operational Group	Caroline Dawe
S8	Winter comms plan		Strategic Communications Group	Dom Moody
S9	Flu plan		BNSSG Flu Planning Group	Debbie Campbell
S10	System UEC transformation plans		UECC Steering Group	Kate Lavington
S11	Community pharmacy		ICB Meds Op Team	Debbie Campbell